

RETURNS

You have 10 _Business days from the date UPS/FedEx/USPS delivers your package to return it to New Jersey location to receive a refund to your credit card, after which you will receive a store credit MY ONLY SALVATION does not pay for return shipping fees.

#1 Contact us for a return Authorization Number.

E-Mail : myonlysalvation@yahoo.com

(You must write "Return Request" in the subject line of your E-mail or it will not make it to us.)

Attn:

MY ONLY SALVATION Corp.

109 Branch Road

Bridgewater, NJ 08807

EXCHANGES

Exchanges are treated as returns. To exchange your item for a different size or color please email us with your request. You will be charged for the new item when it ships out and you will receive a refund for the item you send back once we receive it. Our Customer Services are here to help you get it right.

We try to keep our website updated daily. However, sometimes we experience a greater than expected demand for an item. If the item is backordered we will contact you to let you know. MOS™ is not responsible for damages that occur during care of item, such as dry cleaning or washing. MOS™ is not responsible for the fit of an item beyond the 10 day return policy.

Because we are a specialized online boutique please note that sale items may only be returned for merchandise credit. No refunds will be given past the 10-day return policy. Online credit will not be given past 21 days. Sorry, no exceptions.

Store Credits

If you return your merchandise past the 10-day window you will receive an online credit good for online merchandise only. Once we process your return we will email you your credit code, which is for merchandise only. You cannot use your online credit towards shipping costs.

Tracking an Order

Once you have completed an order we will e-mail you a link that will allow you to track the status of your order. Once you receive that link and your tracking number, you can go to FedEx.com.

Transfer of Risk and Title

When you order an item at MOS™maternity.com, the purchase is pursuant to a shipment contract. That means once we deliver your purchase to the shipping company, the risk of loss and title of your purchase passes to you. In the rare event UPS loses a package we will do all that we can to help but ultimately it is between you and [FedEx©] to resolve.

Customer Privacy Policy

MOS™ is committed to maintaining our customers' privacy. We collect customer information for the purposes of customer service, shipping orders. We do not sell, rent or share your info with any third party companies. From time to time if our customers choose to receive our promotional emails we may send promotional information, such as sales and new arrivals and seasonal specials.

International Shipping

We ship All International Orders by FED EX POSTAL SERVICE

The FedEx Postal service is our primary method of shipping in the United States. International orders including Canada and Overseas are also shipped by FedEx and all duty taxes are the responsibility of the receiver.

MOS™ INTERNATIONAL SHIPPING

POLICY

Because we have no control over what a country will charge, it is the receiver's responsibility to pay all Taxes, Custom Charges and Duty Fees. Please note that in some countries these charges can be anywhere between 10 – 50 % of the price of the goods that you've purchased. IF YOU REFUSE THE ITEMS AT THE TIME OF DELIVERY BECAUSE YOU DON'T WANT TO PAY THE TAX YOU WILL STILL BE CHARGED FOR OUR SHIPPING CHARGES, THE CUSTOM CHARGES AND THE RETURN SHIPPING CHARGES. We also ship, Next Day Air by FEDEX, Priced by weight, plus a \$30.00 RUSH Fee providing the item(s) is in stock. Please allow 2 to 3 business days for your order to be processed before it's shipped out, although we usually ship out within 1-2 days. Orders are processed in the order they are received.

MOS™ international delivery times:

Standard: 7-14 business days

Premium: 3-6 business days

Express: 2-3 business days

Note: Business days are Monday-Friday, excluding holidays.

Shipping charges for some packages are based on the weight of the package, the price you are given when placing an online order is a rough estimate and sometimes it is necessary for us to adjust the price on your credit card. If you have any questions regarding the cost of shipping please contact us via email at myonlysalvation@yahoo.com and we will be happy to help! Thank you for your business.